

Privacy and GDPR Policy for Taskgo Pharma

1. Introduction

Taskgo Pharma ("we," "our," or "us") is committed to protecting the privacy and personal data of our users ("you" or "your"). This Privacy and GDPR Policy outlines how we collect, use, store, and protect your personal data in compliance with the General Data Protection Regulation (GDPR) and applicable Irish legislation. By creating an account and using our AI pharmacy SaaS product, you agree to the terms of this policy.

2. Data Controller

Taskgo Pharma, located at Adamstown, Co. Wexford acts as the data controller for the personal data collected through our services. You can contact us at info@taskgo.ie for any questions regarding this policy.

3. Data Collection

We collect the following types of personal data:

- **Account Information:** Name, email address, and contact details provided during account creation.
 - **Usage Data:** Information about how you interact with our services, including log files, IP addresses, and usage statistics.
 - **Customer Communications:** Records of communications with our support or sales teams.
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4. Legal Basis for Processing

Our processing of your personal data is based on:

- **Performance of a Contract:** Processing necessary to provide our services as outlined in our terms and conditions.
 - **Legal Obligations:** Compliance with applicable laws and regulations.
 - **Legitimate Interests:** Enhancing and improving our services, provided these interests do not override your fundamental rights and freedoms.
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5. Use of Personal Data

We use your personal data for the following purposes:

- **Service Delivery:** To provide, maintain, and improve our AI pharmacy SaaS product.
 - **Customer Support:** To respond to your inquiries and provide assistance.
 - **Compliance:** To fulfill legal and regulatory obligations.
 - **Analytics:** To analyze usage patterns and improve our services.
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6. Data Sharing and Disclosure

We may share your personal data with:

- **Service Providers:** Third-party vendors who assist in delivering our services, subject to data processing agreements.
 - **Legal Authorities:** When required by law or to protect our legal rights.
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7. Data Retention

We retain personal data only for as long as necessary to fulfill the purposes outlined in this policy, comply with legal obligations, or resolve disputes.

8. Data Subject Rights

Under the GDPR, you have the following rights:

- **Access:** Request access to your personal data.
- **Rectification:** Request correction of inaccurate or incomplete data.
- **Erasure:** Request deletion of your personal data under certain conditions.
- **Restriction:** Request restriction of processing under specific circumstances.
- **Data Portability:** Receive your personal data in a structured, commonly used format.
- **Objection:** Object to processing based on legitimate interests.

To exercise these rights, contact us at [Insert Contact Email]. We will respond within one month, subject to extensions for complex requests.

9. Data Security

We implement appropriate technical and organizational measures to protect your personal data against unauthorized access, loss, or destruction.

10. International Data Transfers

If we transfer your personal data outside the European Economic Area (EEA), we ensure appropriate safeguards are in place to protect your data in compliance with GDPR requirements.

11. AI Usage and Compliance Responsibilities

Taskgo Pharma provides AI-powered pharmacy SaaS solutions to enhance efficiency and service delivery. Users of our platform must adhere to the following responsibilities:

- **Ethical AI Use:** Users must ensure that AI-powered functionalities are utilized ethically and do not result in bias, discrimination, or unlawful decision-making.
- **Legal Compliance:** Users are solely responsible for ensuring that their use of AI within our platform complies with all applicable laws, including GDPR, patient confidentiality, and other regulatory requirements.
- **Transparency:** Users must disclose to their patients and stakeholders that AI technology is being used in their interactions and decision-making processes.
- **Prohibited Actions:** Users are strictly prohibited from using Taskgo Pharma's AI services for unauthorized data processing, discriminatory practices, fraudulent activities, or any other unlawful purposes. Any violation may result in immediate termination of service access.

Taskgo Pharma provides AI-driven tools but is not liable for how users implement these tools in their business operations.

12. Contractual Relationship with Customers

Taskgo Pharma provides an AI-powered pharmacy SaaS solution for pharmacies and healthcare providers. Our contractual obligations extend only to our direct customers (pharmacies, healthcare institutions, or other registered entities using our platform). By using our services, you acknowledge and agree that:

- Taskgo Pharma is not responsible for any data breaches, privacy violations, or improper AI compliance by pharmacies in their interactions with patients.
- Pharmacies and healthcare providers using our platform remain solely responsible for ensuring their own compliance with GDPR, patient data protection laws, and all applicable Irish regulations.
- Any misuse, unauthorized access, or breaches related to data stored, processed, or accessed by pharmacies using our platform is the sole responsibility of the respective pharmacy or healthcare provider.

Taskgo Pharma is committed to providing a secure and compliant SaaS environment, but we do not assume liability for how pharmacies manage their own data and AI compliance obligations.

13. Changes to This Policy

We may update this policy periodically. We will notify you of significant changes through our website or direct communication.

14. Contact Information

For questions or concerns about this policy or our data practices, contact us at:

Data Protection Officer

Taskgo Pharma

Email: info@taskgo.ie

15. Complaints

If you believe your data protection rights have been violated, you have the right to lodge a complaint with the Data Protection Commission:

Data Protection Commission

21 Fitzwilliam Square South

Dublin 2, D02 RD28

Ireland

Email: info@dataprotection.ie

Telephone: +353 (0)761 104 800

16. Refund and Termination Policy

- Taskgo Pharma does not offer refunds for any reason once a subscription or service has been activated.
- Taskgo Pharma reserves the right to terminate the contract at any time without notice and without legal liability, should users violate the terms of this policy, misuse our platform, or fail to comply with legal obligations.

By accepting this policy, you acknowledge that you have read and understood its terms and consent to the processing of your personal data as described.